



**BILANGAN TRANSAKSI PERKHIDMATAN ONLINE
KEMENTERIAN PERUMAHAN DAN KERAJAAN TEMPATAN
BAGI TAHUN 2012**

| Bil. | Nama Perkhidmatan Online | Bilangan Transaksi Perkhidmatan Online | | | | | | | | | | | | |
|---|---|--|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|---------------|
| | | Jan | Feb | Mac | April | Mei | Jun | Julai | Ogos | Sept | Okt | Nov | Dis | JUMLAH |
| KEMENTERIAN PERUMAHAN DAN KERAJAAN TEMPATAN (KPKT) | | | | | | | | | | | | | | |
| 1 | Pendaftaran Pemberi Pinjam Wang (PPW) | 3 | - | - | - | - | - | - | - | - | - | - | - | 3 |
| 2 | Pendaftaran Pemegang Pajak Gadai (PPG) | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 3 | Pemohonan Lesen Baru PPW | 1 | - | - | - | - | - | - | - | - | - | - | - | 1 |
| 4 | Pemohonan Lesen Baru PPG | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 5 | Pemohonan Pembaharuan Lesen PPW | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 6 | Pemohonan Pembaharuan Lesen PPG | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 7 | Pemohonan Permit Iklan Baru PPW | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 8 | Pemohonan Permit Iklan Baru PPG | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 9 | Pemohonan Pembaharuan Permit Iklan PPW | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 10 | Pemohonan Pembaharuan Permit Iklan PPG | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 11 | Pemohonan Perubahan Alamat Organisasi PPW | 1 | - | - | - | - | - | - | - | - | - | - | - | 1 |
| 12 | Pemohonan Perubahan Alamat Organisasi PPG | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 13 | Pemohonan Perubahan Maklumat Pemegang Jawatan PPW | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 14 | Pemohonan Perubahan Maklumat Pemegang Jawatan PPG | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 15 | Carian organisasi/pemegang jawatan PPW berlesen | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 16 | Carian organisasi/pemegang jawatan PPG berlesen | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 17 | Kemasukan Aduan Online | 122 | - | - | - | - | - | - | - | - | - | - | - | 122 |
| 18 | Kemasukan Pertanyaan Online | 35 | - | - | - | - | - | - | - | - | - | - | - | 35 |
| 19 | Semakan Status Aduan Online | 362 | - | - | - | - | - | - | - | - | - | - | - | 362 |
| 20 | Semakan Status Pertanyaan Online | 53 | - | - | - | - | - | - | - | - | - | - | - | 53 |
| TRIBUNAL TUNTUTAN PEMBELI RUMAH (TTPR) | | | | | | | | | | | | | | |
| 21 | Semakan status kes Tribunal Tuntutan Pembeli Rumah | 3 | - | - | - | - | - | - | - | - | - | - | - | 3 |
| 22 | Semakan pendengaran tuntutan | 7 | - | - | - | - | - | - | - | - | - | - | - | 7 |
| 23 | Semakan jadual pendengaran tuntutan | 107 | - | - | - | - | - | - | - | - | - | - | - | 107 |
| JABATAN PERUMAHAN NEGARA (JPN) | | | | | | | | | | | | | | |
| 24 | Semakan status permohonan Sistem Pendaftaran Terbuka | ** | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 25 | Semakan status permohonan Skim Pinjaman Perumahan (SPP) | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 26 | Semakan baki dan bayaran secara online (SPP) | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 27 | Semakan bayaran peringkat pembinaan rumah (SPP) | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 28 | Anggaran kadar bayaran balik pinjaman (SPP) | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 29 | Pemohonan Lesen Pemaju Perumahan | 121 | - | - | - | - | - | - | - | - | - | - | - | 121 |
| 30 | Pemohonan Permit dan Iklan Jualn Pemaju Perumahan | 128 | - | - | - | - | - | - | - | - | - | - | - | 128 |
| 31 | Pembaharuan Lesen Pemaju Perumahan | 31 | - | - | - | - | - | - | - | - | - | - | - | 31 |
| 32 | Pembaharuan Permit dan Iklan Jualn Pemaju Perumahan | 136 | - | - | - | - | - | - | - | - | - | - | - | 136 |
| 33 | Penghantaran Laporan Kemajuan Projek Perumahan 7F | 902 | - | - | - | - | - | - | - | - | - | - | - | 902 |
| 34 | Pendaftaran Pemaju | 58 | - | - | - | - | - | - | - | - | - | - | - | 58 |
| 35 | Carian maklumat pemaju dan projek perumahan | ** | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 36 | Carian Pesuruhjaya Bangunan (COB) Di Setiap PBT | ** | - | - | - | - | - | - | - | - | - | - | - | 0 |
| JABATAN KERAJAAN TEMPATAN (JKT) | | | | | | | | | | | | | | |
| 37 | Portal ePBT – Prosedur Berkaitan Pelesenan | ** | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 38 | Portal ePBT – Prosedur Berkaitan Sewa | ** | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 39 | Portal ePBT – Prosedur Berkaitan Cukai | ** | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 40 | Portal ePBT – Prosedur Berkaitan Penilaian/Pengurusan Harta | ** | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 41 | Portal ePBT – Prosedur Berkaitan Perancangan Bandar/Landskap | ** | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 42 | Portal ePBT – Prosedur Berkaitan Bangunan/Infrastruktur | ** | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 43 | Portal ePBT – Prosedur Berkaitan Pengiklanan | ** | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 44 | Portal ePBT – Semakan Aduan, Lesen, Sewa, Nilain, Taksiran, Kompaun | 1 | - | - | - | - | - | - | - | - | - | - | - | 1 |
| 45 | Portal ePBT – Permohonan Lesen, Sewaan | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 46 | Semakan Permohonan OSC | 6,417 | - | - | - | - | - | - | - | - | - | - | - | 6,417 |
| 47 | Portal – Maklum balas | 0 | - | - | - | - | - | - | - | - | - | - | - | 0 |
| 48 | Portal – Aduan/Pertanyaan mengenai JKT | 1 | - | - | - | - | - | - | - | - | - | - | - | 1 |
| 49 | Portal – Aduan/Pertanyaan mengenai PBT | 1 | - | - | - | - | - | - | - | - | - | - | - | 1 |
| JABATAN PERANCANGAN BANDAR DAN DESA (JPBD) | | | | | | | | | | | | | | |
| 50 | ePublicity | 3,114 | - | - | - | - | - | - | - | - | - | - | - | 3,114 |
| 51 | Landuse Portal | 301 | - | - | - | - | - | - | - | - | - | - | - | 301 |
| 52 | Sistem Maklumbalas Pelanggan | 274 | - | - | - | - | - | - | - | - | - | - | - | 274 |
| 53 | e-Library | 42 | - | - | - | - | - | - | - | - | - | - | - | 42 |
| 54 | e-Pusat Sumber | 76 | - | - | - | - | - | - | - | - | - | - | - | 76 |
| 55 | Sistem Aduan | 35 | - | - | - | - | - | - | - | - | - | - | - | 35 |
| JABATAN PENGURUSAN SISA PEPEJAL NEGARA (JPSPN) | | | | | | | | | | | | | | |
| 56 | Maklumbalas Web Online | 3 | - | - | - | - | - | - | - | - | - | - | - | 3 |
| JABATAN BOMBA DAN PENYELAMAT MALAYSIA (JBPM) | | | | | | | | | | | | | | |
| 57 | Aduan/Maklumbalas | 4 | - | - | - | - | - | - | - | - | - | - | - | 4 |
| 58 | Laman web - Pertanyaan | 18 | - | - | - | - | - | - | - | - | - | - | - | 18 |
| 59 | Pendaftaran Teman Pili Bomba | 24 | - | - | - | - | - | - | - | - | - | - | - | 24 |
| 60 | Aduan Teman Pili Bomba | 5 | - | - | - | - | - | - | - | - | - | - | - | 5 |
| 61 | Semakan Aduan Teman Pili Bomba | 5 | - | - | - | - | - | - | - | - | - | - | - | 5 |
| JUMLAH | | 12,391 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 12,391 |

** Belum direkod.

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